



Winston-Salem

Caring for families caring for children

Heart to Heart

Issue 78

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419 South Hawthorne Road, Winston-Salem, NC 27103 (336) 723-0228 www.rmhwinstonsalem.org

Go Team!

What a team we have at the Ronald McDonald House and Family Rooms! This year we celebrated you, our champions, at the Volunteer Appreciation Tailgate Luncheon on November 15. *Minor Variation* (an acappella group from WFU) performed to open our event and we heard heart-filled stories of how your service has made a difference in the lives of our families. Shannon Hassouneh, a current RMH guest, shared her story and appreciation for the love our team has shown her over the past months. She said, "I can't thank you enough for the care you all have shown me while my daughter has been in the hospital. I'll never forget it." Your service has touched thousands of families. We reviewed a few stats from our awesome season:

- House and Family Support Program volunteers served 2280 hours.
- The two Family Rooms have hosted over 17,000 visits so far in 2008. (That's enough people to fill 1/2 of BB&T Field where the Deacons play, plus the grassy hill!)
- 75 new Family Room team members have joined our volunteer family.
- You've helped us almost reach our Capital Campaign goal of \$3.8 million!
- You helped sort, fold and sell 6,525 *Sport A Shirts*.
- 342 meals were served to RMH families.
- You folded and sorted 418 bags of laundry.



Muhammad Ali said, "Champions aren't made in the gyms. Champions are made from something they have deep inside them - a desire, a dream, a vision."

Your dream of comforting families and your desire to help make you a champion every day. During this holiday season, we often count our blessings. How blessed and lucky we are to have you all on our volunteer team. We are grateful for your dedication to serve others. Happy Holidays!

The following volunteers were recognized at our Volunteer Tailgate for various service milestones. Volunteers of the Year will be featured in an upcoming Newsletter.

HOUSE VOLUNTEERS

1+ YEAR(S) OF SERVICE

Chase Blakley
Jennifer Byrd
Steve Byrd
Greg Dellacona
Tanya Dellacona
Ashley Lewis
Aubrey Linville
Brian Meyerhoeffer
Pam Meyerhoeffer
Melinda Miller
Wes Sellers

3+ YEARS OF SERVICE

Carolyn Blakley
Morgan Christian
Dianne Hodges
Kay Weiner

10+ YEARS OF SERVICE

Barbara Byrd
Carolyn Hurst
Charlie Mays



FAMILY ROOM VOLUNTEERS

100+ HOURS OF SERVICE

Ken Burkel	Pam Leonard
Austin Byrne	Lucy Mullen
Linda Dorr	Bonnie Rae
Mary Lou Fitzgerald	Bryan Reavis
Debbie Frahm	Dinah Reece
Erin Herbert Hayes	John Reece
Elaine Hill	Irene Reich
Louise Jones	Tina Strates

300+ HOURS OF SERVICE

Jack Arzonico
Erik Baity
Camille Dacus
Debbie Faircloth
Kathy Hardison
Rosemary Killion
Judy Reed

500+ HOURS OF SERVICE

Garry Avram
Cathy Ebert
Irene Covington
Lois Miller
Pat Parker

1000+ HOURS OF SERVICE

Shirley Adams

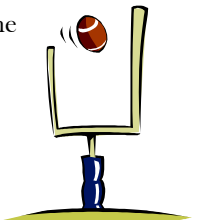
FAMILY SUPPORT PROGRAM VOLUNTEERS

1+ YEAR(S) OF SERVICE

Dale Biggs	Shannon Jeune
Missy Butler	Susy Miller
Barb Clay	Misty Varner
Mary Martha Douglas	

3+ YEARS OF SERVICE

Kim Eversmann

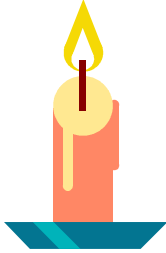


Volunteer Appreciation Thank You

We thank **Lara Wilson** for planning decorations, providing volunteer gifts and helping with event details. Also, we appreciate **Becky Johnston** for being our photographer. The following companies sponsored our event with donations: Camel City Café, The Little Theatre, Mrs. Pumpkin's Bakery, Ryan's Restaurant, River Birch Lodge, Downtown Thai Restaurant, Diamondback Grill, Wake Forest University Stores, Wake Forest University Athletics, Alumni Hall Stores, and Tailgators.

Brenner Memorial Service

The annual memorial service of the *Because We Care Program* of Brenner Children's Hospital will be held on **Saturday, December 6th from 1:30-3:30** in Davis Chapel at WFUBMC for the families of patients who have passed away this past year. Chacy SanFilippo, our Family Support Program Coordinator, invites any volunteers who wish to attend to accompany her from the Ronald McDonald House at 1:25. Our former families are always touched to see our staff and volunteers and appreciate the opportunity to reconnect.



Volunteer Opportunities During the Holidays

If you would like to spend some time with our House or Family Room guests, we would love to have help from you and your family. If you are able to help at the House, please contact Abby (723-0228x11). If you can help in one of the Family Rooms, please contact Judy (723-0228x39). We will be opening the Family Rooms for about two hours on holidays to serve a light meal. Opportunities in the Family Room are on Christmas Eve and Christmas Day. We especially need folks who can fill our open "Sub Needed" shifts in both Family Rooms during Christmas and New Year's weeks. Family Room volunteers are welcome to also help at the House. Open shifts at the House are on **December 14th, 21st and 24th.**

Those who have volunteered on past holidays guarantee that this is a very rewarding experience. Your time and service are wonderful gifts to the families we serve!



Great Volunteer "Lunch Bunch!"

On November 13 we had our biggest "Lunch Bunch" ever. Fourteen volunteers gathered at the Ronald McDonald House to share some fun, food, and fellowship. Our wonderful volunteers easily bond with each other. We are planning another "Lunch Bunch" session for the spring and would love to have you join us. Watch the newsletter for details.

Thank You, Volunteers, for Thanksgiving Help!

We are very grateful to the following wonderful volunteers who helped staff the Family Rooms and House on Thanksgiving Day:

Caroline Bell

Irene Covington

Mary Lou Fitzgerald

Susan Nesbit

Claire McNaught and Richard Nifong

Aurelia Eller

Maria Quesada-Perez

Bob and Julia Shively

Enoch Stanley

The Ruddy Family



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